

Netformx AssetXpert and Cisco End-of-Life Milestones

Netformx AssetXpert is a powerful tool used to perform deep network assessments, specifically focusing on Cisco devices. It enriches device data with critical lifecycle information, including End-of-Life (EOL) milestones. Understanding these milestones is essential for proactive network planning, risk management, and budgeting.

Cisco End-of-Life Milestones Explained:

Cisco defines several key stages in a product's lifecycle. AssetXpert maps and enriches these stages to provide actionable insights. Below is a summary of Cisco's standard EOL milestones:

- 1. End of Life (EOL) Announcement Date**
 - a. The date Cisco announces that a product is being retired.
 - b. Signals the beginning of the lifecycle's final phase.
- 2. End of Sale (EOS) Date**
 - a. The last day the product can be ordered.
 - b. Typically occurs 6 months to a year after the EOL announcement.
- 3. Last Ship Date**
 - a. The final date Cisco will ship the product.
 - b. Follows shortly after the EOS date.
- 4. End of Software Maintenance**
 - a. The last date that software updates (except security patches) are provided.
 - b. Critical for maintaining stability and performance.
- 5. End of Routine Failure Analysis**
 - a. The last date Cisco performs routine diagnostics for the product.
- 6. End of New Service Attachment**
 - a. The last date new service contracts (like Smart Net Total Care) can be added.
- 7. End of Contract Renewal**
 - a. The last date existing support contracts can be renewed.
- 8. Last Date of Support (LDoS)**
 - a. The final milestone; no further support is provided.
 - b. Customers must have fully transitioned off the product.

AssetXpert Benefits:

By enriching asset data with EOL information, Netformx AssetXpert allows users to:

- Identify aging or unsupported infrastructure.
- Plan migrations or upgrades proactively.
- Ensure compliance and reduce operational risks.
- Optimize service and support coverage.