AssetXpert v1.6 Overview
February 2020

Inventory Analysis - Add Assets From Outside Sources

Primary Benefits

- Allows you to add more Cisco assets for AssetXpert analysis outside of CCW-R collections
- Aids your SmartNet renewal process by allowing you to incorporate customer inventories
- Quickly cleanse, validate, & verify inventory before creating SmartNet renewal quote
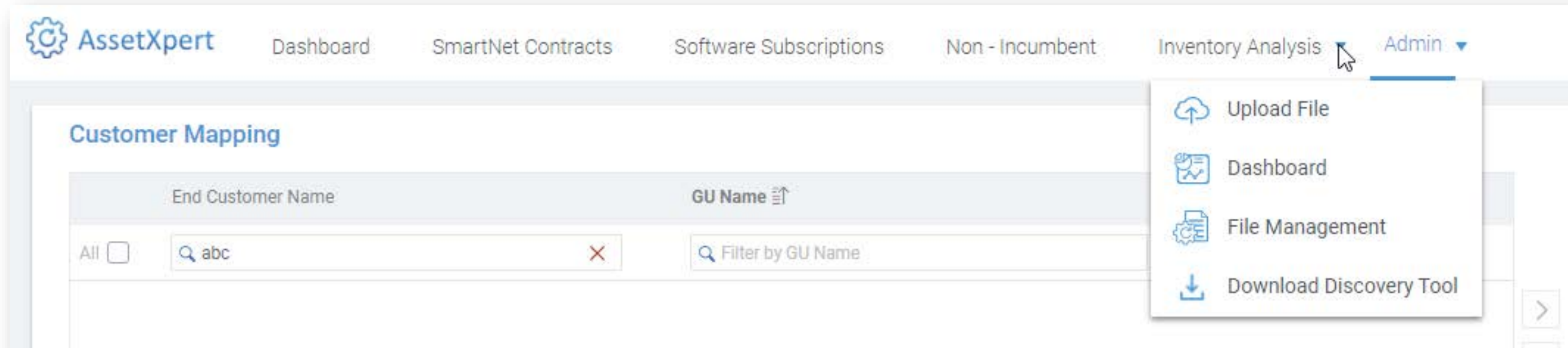
Simplified Upload Operation Using a Set Once & Forget Source Mapping Process

- Upload Excel spreadsheets
- Minimum data field required - Serial Numbers
- Add the Part Number (SKU) for enhanced verification (optional)

Upload Raw Netformx Discovery Information

- Use the Standalone Netformx Collection Engine (CE) to double-check customer inventories
- Note: The CE raw file output provides Serial and SKU detail – it is not a full Network Assessment experience

Inventory Analysis – New Menu Options

- **Upload File**:   Create "set Once & Forget" definitions & file upload controls
- **Dashboard**:   Results screen to review details associated with the file upload
- **File Management**:   Rename & delete previous file uploads
- **Download Discovery Tool**:   For existing DesignXpert & Discovery customers only

Inventory Analysis – Upload File

Inventory Upload Process

👉 Click Manage Format to review the existing definitions or create a new one

Use one of the pre-existing definitions if possible

Select "+Add Format" to define a new "Set Once & Forget" file structure for your need and later reuse

🔍 Identify the Customer Name associated for the upload from the dropdown menu

⚙️ "Auto Detect" will work to find a matching format for step #4

🖱️ Click "Browse" to find your spreadsheet or "Drag" your file into the upload box

📤 The system will update you on the upload progress and the final upload status

Inventory Analysis – Dashboard

Inventory Analysis – Dashboard

→ All Inventory
- A full analysis based on the items contained in the uploaded file

→ Incumbent
- A subset analysis identifying the items covered by you, as the Partner "owning" the end-customer

→ Non-Incumbent
- A subset analysis identifying the items covered by the other Partner(s) who own the end-customer

→ Uncovered
- A subset analysis identifying the items on the upload not currently covered by any SmartNet contract

→ Unverified
- A subset analysis identifying items not recognized by Cisco dues to errors on the spreadsheet including
  - Serial number typos
  - Incorrect serial numbers
  - Serial numbers not having enough characters
  - Serial number not recognized as valid by Cisco
  - Etc.

Inventory Analysis – File Management

➜ Click the checkbox next to the file name to activate the additional actions

➜ Click the "Eye" to view the contents of the uploaded file

➜ Click the "Pencil" to rename the uploaded file

➜ Click the "Trashcan" to delete the uploaded file

File Management

Customer

Deutsche Bank AG

Name   Upload Date

☑ File Upload Test.xlsx   02-21-2020